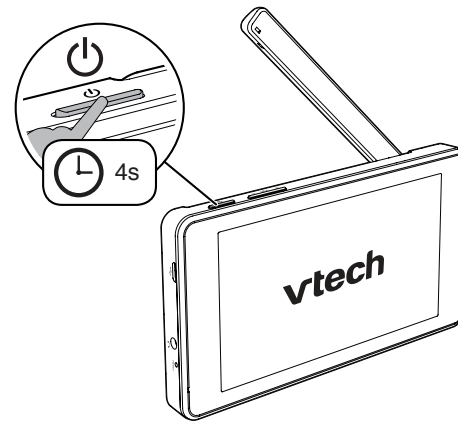VM991

VTech Wi-Fi HD Video Monitor allows you to stay close to your baby when you are on the move or away.
This monitor is Wi-Fi enabled, which uses your home wireless network to stream live video and audio through the HD camera unit and 5-inch touch screen parent unit. It allows you to maintain a constant connection to your baby.

You can also monitor from your smartphone and mobile tablet.
VTech Wi-Fi HD Video Monitor uses MyVTech Baby app to let you instantly see and hear what's happening with your baby from anywhere in the world. The app can be downloaded from the App Store or the Google Play™ Store, directly from your smartphone or mobile tablet.
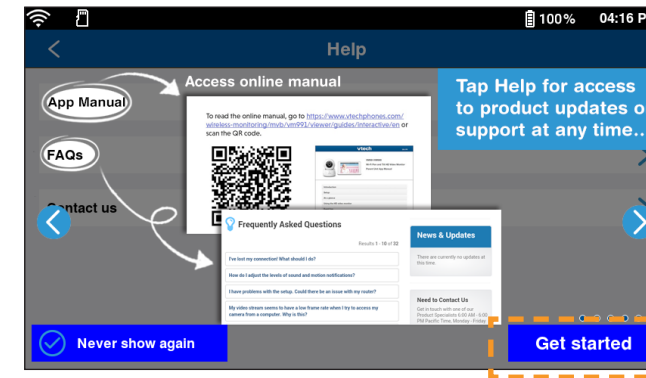
vtech®

Quick start guide

1 Set up Wi-Fi connection

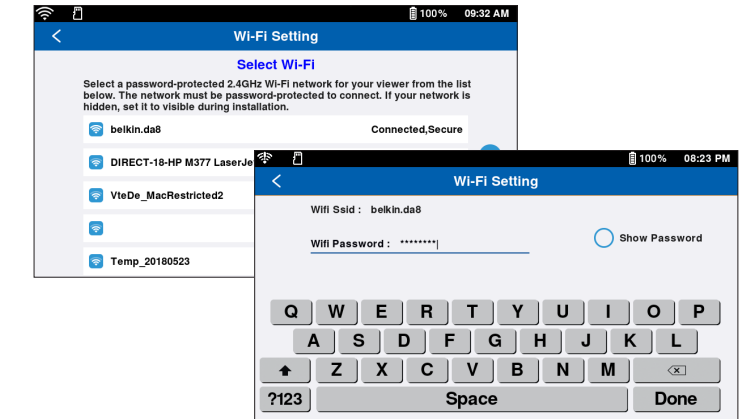❶ After the parent unit is fully charged, power on the parent unit.

❷ A welcoming tutorial is displayed. Tap ⟩ to keep on reading the tutorial. Tap **Get started** to begin using your HD video monitor.
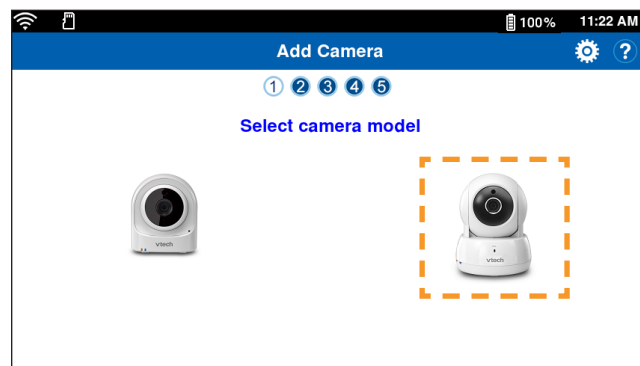- You can tap to tick the **Never show again** option to skip the tutorial in future.

❸ • Tap to select your preferred and secured 2.4GHz Wi-Fi network with good signal strength.
  - You must select a password-protected network.
- Type in the password of the Wi-Fi network, and then tap **Done**.
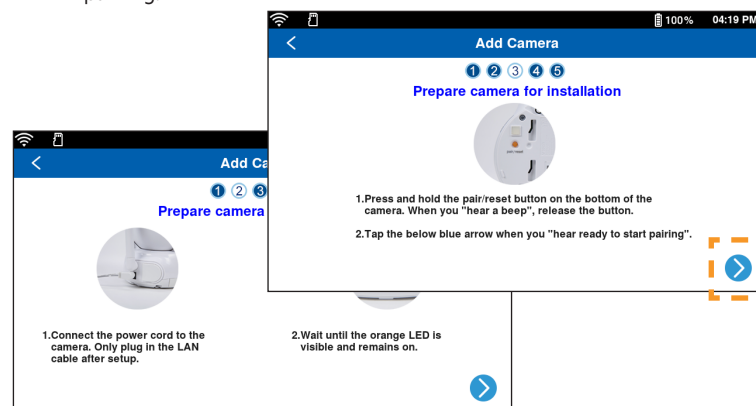

2 Add camera

❶ After connecting the parent unit to your Wi-Fi network, tap to select the VM991 camera.

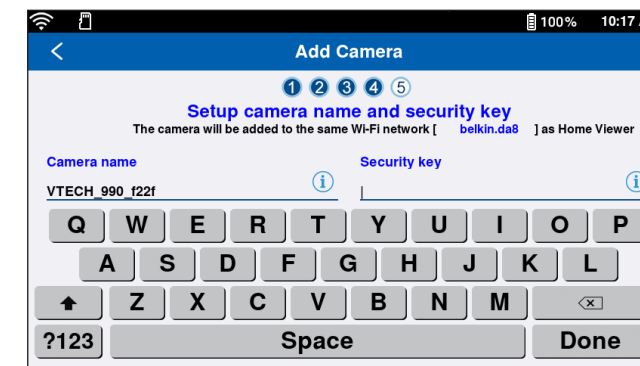❷ Follow the instructions shown on screen, then tap ⟩ .

📄 NOTE
- After tapping ⟩ on the "Add Camera" screen number 3, the camera unit will reset to default and performs auto calibration. Wait until the camera unit finishes panning.

❸ • Create a security key for the camera. The security key must contain 8 to 12 alphanumeric characters with at least one uppercase character and one number.
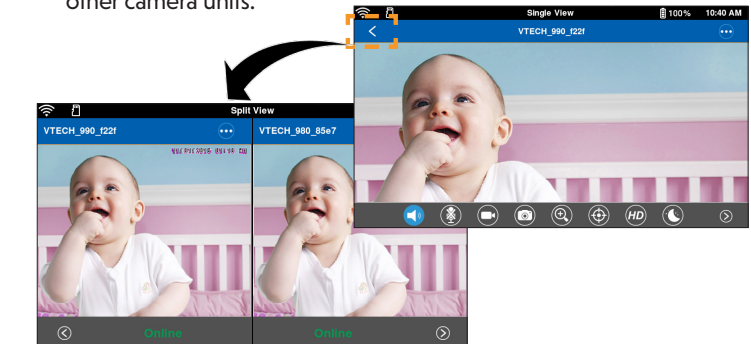- Tap **Done** to continue.

📄 NOTE
- Write down or remember the security key. You will need to provide the same security key if you want to access your camera remotely.

❹ After the camera unit is successfully added to your parent unit, the parent unit displays the camera image in Single View.
- If you have two camera units, tap **<** to display the Split View. The Split View displays two camera previews. If you have more than two camera units, tap the left or right arrow ⟨⟩ at the bottom shows other camera units.
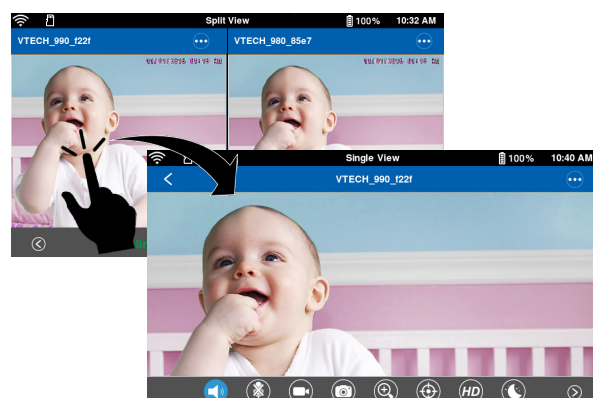

📄 NOTES
- You can pair up to 4 camera units to your parent unit.
- The camera preview will be refreshed every second.
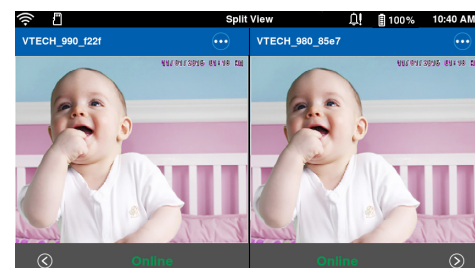
Basic operation

View the live camera
If you have two or more camera units, tap the camera preview on Split View to live-stream with the camera in Single View.
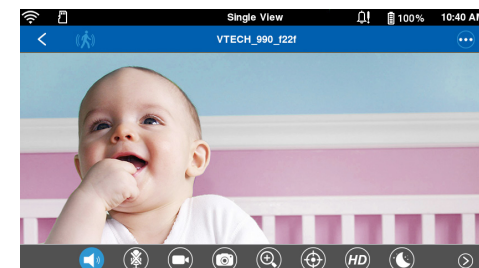

Split View
📇 micro SD card is inserted in the parent unit.

🔔 There are motion alerts.

⚫⚫⚫ Show the menu options of the camera.

⟨ Show previous two cameras.
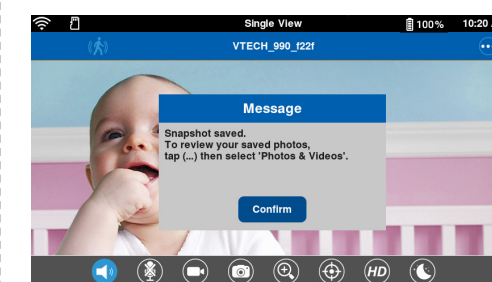
⟩ Show next two cameras.

Single View
🏃 Motion detection setting is turned on.
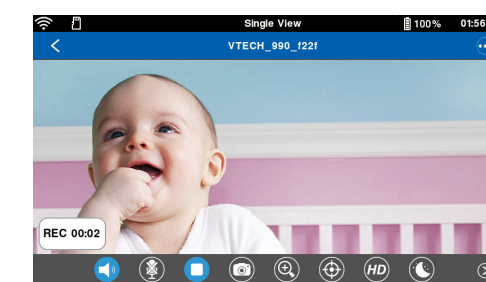

Take a snapshot
Tap 📷 in Single View to take a snapshot of the camera and save it into the micro SD card (purchased separately) inserted in the parent unit.

Record a video
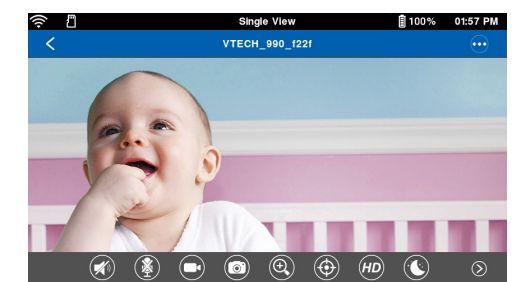Tap 🎥 in Single View to record a video and save it into the micro SD card inserted in the parent unit.

The icon changes to ⬜ when recording. Tap it to stop recording.

Play or mute sound
Tap 🔊 in Single View to toggle between mute or play sound transmitted from the camera when streaming.
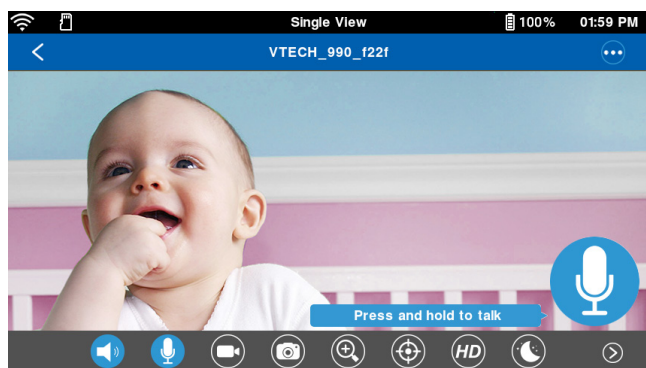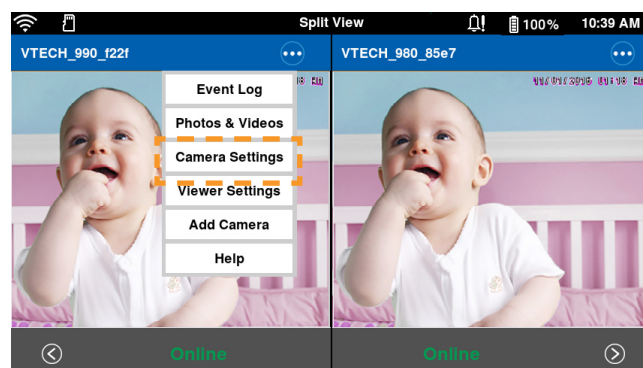- Make sure the parent unit's speaker volume is not muted.

Basic operation

Two-way talk

Tap 🎤 in Single View to talk through the parent unit and transmit your voice to the camera's speaker.
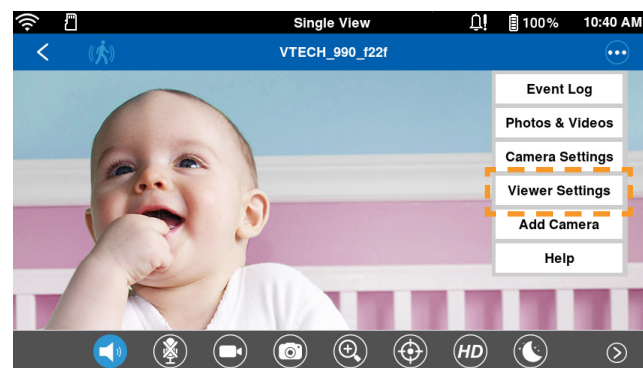

Camera settings

Tap ••• when in Split View or Single View, and then tap **Camera settings** to go to the respective camera setting menu.

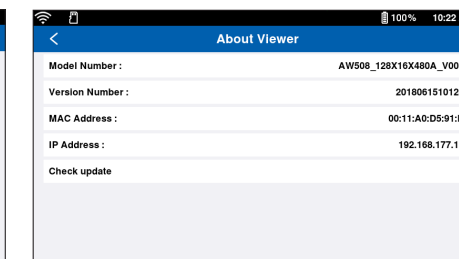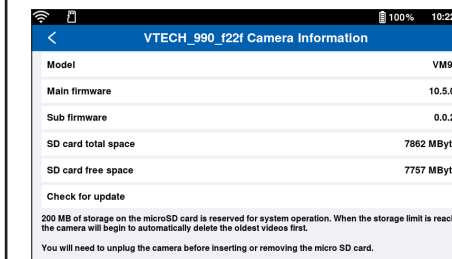### Parent unit settings

Tap ••• when in Split View or Single View, and then tap **Viewer settings** to go to the parent unit setting menu.

Auto-prompt for software and firmware updates

To ensure that your HD video monitor is always at its best performance, the parent unit will prompt you to update its software and the camera unit's firmware when there are new versions available.

- You can also:
  - Go to **Camera settings**, and then scroll to and tap **Camera Information**. Then, tap **Check for update** and follow instructions to update camera firmware.
  - Go to **Viewer settings**, and then scroll to and tap **About viewer**. Then, tap **Check update** and follow instructions to update parent unit's software.
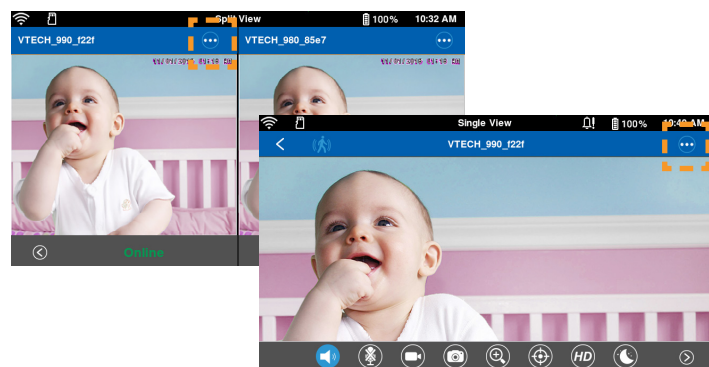

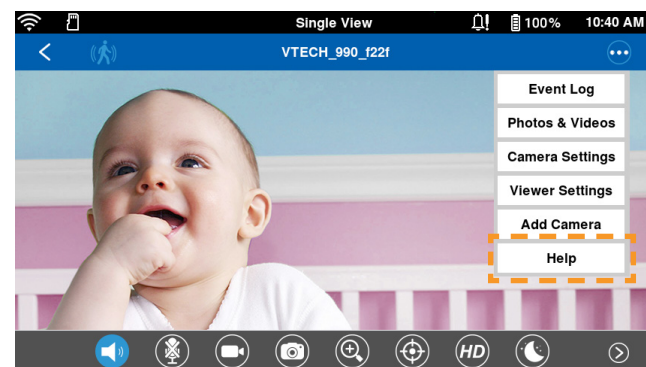## Read the online app manual for complete operation instructions

❶ Driven by system updates, the software, app manual, and online FAQs will be updated periodically.

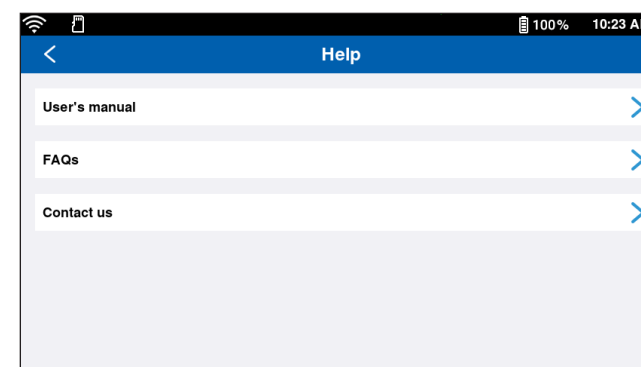For latest information and supports, go and check the app manual and online FAQs.

- Tap ••• when in Split View or Single View to display the menu options.
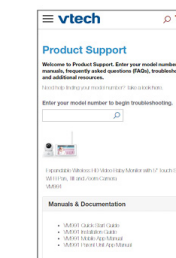

❷ Tap **Help**.

❸ Tap **User's manual**.

❹ Tap **VM991/VM990**, and then use your smartphone or mobile device to read the online parent unit app manual on our product support web page.

- To read the online manuals, go to help.vtechphones.com/vm991 or scan the QR code.

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Remote monitoring

❶ Download the free **MyVTech Baby** mobile app from the App Store or Google Play store and install it to a mobile device, then you can use your mobile device and the mobile app to monitor your areas remotely.

📄 NOTE

- Make sure your mobile device meets the minimum requirement for the mobile app.

Minimum requirement

The mobile app is compatible with:
- Android™ 4.4 or later; and
- iOS 8.0 or later.

Install MyVTech Baby mobile app

1. Browse the App Store 🅰 or the Google Play store ▶.
2. Search for the mobile app with the keyword "myvtech baby".
3. Download and install the **MyVTech Baby** mobile app to your mobile device.

Driven by Android and iOS updates, **MyVTech Baby** mobile app, app manual, and online FAQs will be updated periodically.

Download and install the latest mobile app. For latest information and supports, go and check the app manual and online FAQs.
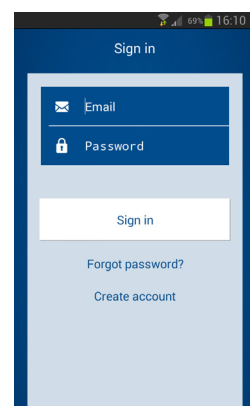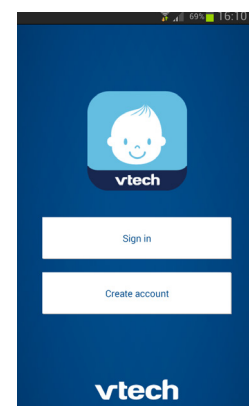
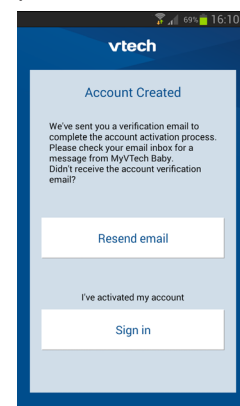❷ Tap 📷 to run the mobile app on your mobile device, and then create a camera account.

- We recommend that you use common webmail services, such as Google Gmail for registration of your camera account.
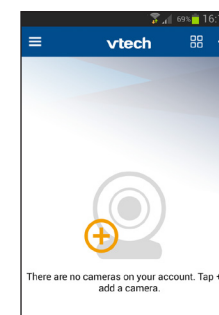

❸ Check your email (and Spam folder), and activate your new camera account via the email link, then sign in to your account.
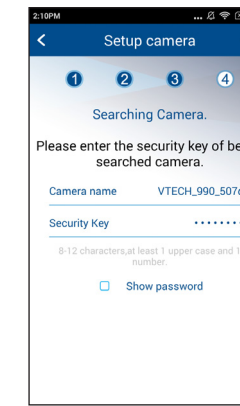

❹ Follow the instructions on the screen to add the camera to your camera account.

- Make sure your mobile device is connected to the 2.4GHz Wi-Fi network that your parent unit has connected to when adding the camera.
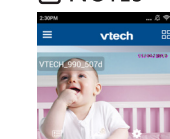

❺ Type in the security key you have set for the camera with your parent unit. See Step 3 in ❷ **Add camera** section.

❻ Start using your monitoring system remotely.

📄 NOTES

- You must complete the camera setup in the above ❶ **Set up Wi-Fi network** and ❷ **Add camera** sections before you can access your camera remotely.
- Your parent unit can pair and access a maximum of 4 camera units. You can add more camera units to your HD video monitor system using the **MyVTech Baby** mobile app. Download the mobile app and create a camera account. Then, you can use the mobile app to pair your existing camera units in your parent unit to your camera account, and also pair additional camera units to your account. The mobile app can pair and access up to 10 camera units. The additional camera units can only be paired and accessed via the mobile app.
- Tap ☰ on the camera list to display the side menu, and then tap **Help** to refer to the online mobile app manual for the complete operation instructions. You can also scan the QR code on the right, or go to **www.vtechphones.com/manual/vm991/mobile**, to open the manual in a web browser.

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